



**Northbound
Health** SM

Notice of Non-Discrimination

Northbound Health Inc complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Northbound Health Inc does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Northbound Health Inc

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats) __

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, speak with your healthcare provider. If you believe that Northbound Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Northbound Health Inc by email at info@northboundhealth.org, by fax at (317)795-0949, by mail at 9247 N. Meridian St. Ste 206, Indianapolis, IN 46260 or by calling (317)504-7503. You can also file a civil rights complaint with the U.S.

Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office>